

## Overview

A referral tile is an entity on the referral queue in the Referrals tab of the Service Provider module that contains a snapshot of information about the referral such as Patient's Name, Referral Sender, Referral Date, Care Type, Referral Status, etc. The referral tile is located on the referral queue – please see the guide [Access the Referral Queue](#) for details.

Below is a list and details of all the various components of a referral tile.

## Navigational Components

<p><b>1. Patients Name</b></p> <p>Displays the full name of the patient (Last Name, First Name) in bold font.</p>	
<p><b>2. Referral Sender</b></p> <p>Displays the organization name of the referral sender.</p>	
<p><b>3. Referral Date</b></p> <p>The date that the referral was originally sent by the referral sender.</p>	
<p><b>4. Referral Update Date</b></p> <p>If a referral has been updated, it will be indicated on the referral tile in red text along with the date of the update. Once the update is reviewed, it will turn black.</p>	
<p><b>5. Referral Status</b></p> <p>Seen to the left of the tile, this indicates the current status of the referral; the status is designated by an acronym and a specific colour:</p> <ul style="list-style-type: none"> <li>● Pending referral             <ul style="list-style-type: none"> <li>○ Acronym: PEN</li> <li>○ Colour: blue</li> </ul> </li> <li>● Accepted referral             <ul style="list-style-type: none"> <li>○ Acronym: ACC</li> <li>○ Colour: green</li> </ul> </li> <li>● Referral has a Request for Information             <ul style="list-style-type: none"> <li>○ Acronym: RFI</li> <li>○ Colour: orange</li> </ul> </li> </ul>	

# Referral Tile

- Admitted referral
  - Acronym: ADM
  - Colour: purple
- Denied referral
  - Acronym: DEN
  - Colour: pink
- Cancelled referral
  - Acronym: CAN
  - Colour: grey

## 6. Referral Tile Icons

Referral icons help to identify additional actions on a referral. The icons are greyed out, until a specific action takes place. The icons available on the tile are listed below:

- A) The referral was denied by the receiving organization and has been resent by the sending organization
- B) The referral has been placed on hold by the sending organization
- C) There is a consent withdrawn restriction on the referral
- D) Indicates that the referral has been assigned to a single user
- E) Indicates that the referral has not been actioned within a given time period (specific to each referral care type)

Hovering over the icons with the mouse cursor reveals further details.

