

Start New Referral for Patient



With Existing Referrals

Overview

If you have a patient in RM&R with an existing care type referral, you may also wish to create an additional care type referral. For example, you may have a patient with an existing rehab referral, but also wish to initiate a long term care (LTCH) referral.

Instructions

Step 1

Access existing patient referral

For more details on how to access existing patient profile, please review the [Edit or Update guide](#).

Step 2

Click on [Client Details](#) tab

Step 3

Click on [Manage](#) link

Welcome to Resource Matching & Referral (RM&R).

Assessment
Send, Assess and Manage Referrals.

Service Provider
Receive client referrals and manage vacancies.

Reports
View and analyze each step of the placement process.

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Viewing client: 999Test999, Demo Oct 15
Date of Birth: N/A
Health Card Number: No Identifier

Acting as: TEST - Referral Sender

Client Details | Demographics | Request For Assessment | Uploaded Files (0) | Send and Manage Referrals

LM Profile Report | Profile History Report | Prescription Report | Print Client | Save

Care Type	LHIN - Home and Community Care (manage)	Place On Hold
Name	999Test999, Demo Oct 15	Deactivate
Health Card Number	No Identifier	Decease
MRN	0008436(StrataHealth)	
CHRIS ID		
Responsible Person(s)	<input type="text"/>	
Other Interested Parties	<input type="text"/>	
Referral Owner	TEST - Referral Sender 123 Fake Street Toronto ON M9M 9M9 Canada Phone: (416)123-9874 Extension: 1111	
Profile Status	Incomplete	
Last Assessed Date	<input type="text"/>	

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Step 4

Click on **Start New Referral** that you want to start

The screenshot shows the eReferral system interface. At the top, it displays the user's name (Cindy Ly) and role (Referral Sender). Below this, there are navigation links: Go Back, Help, Dashboard, Switch To, Log Out, and TRAINING. The main content area is divided into sections: Existing Care Types, Other Care Types, and All Care Types. The Existing Care Types section shows a table with columns for Care type, Status, and a button to Select Existing. The Other Care Types section has a search bar and a table with columns for Care type, Description, and a button to Start New Referral. The All Care Types section has a search bar and a button to Edit Client. A red circle with the number 4 is overlaid on the 'Start New Referral' button for 'Outpatient Rehab - TJR'.

Care type	Status	
LHIN - Home and Community Care(Historical)	Incomplete	Select Existing

Care type	Description	
LHIN - Home and Community Care		Already Exists
Outpatient Rehab - TJR		Start New Referral
Palliative Care		Start New Referral
Rehab/CCC		Start New Referral
Retired - Rehab/CCC Application	Long Term Care	Start New Referral

Client Profile (Non-Care Type Specific)	
	Edit Client

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Step 5

New referral has been initiated

- To complete an eReferral form, please view the **Complete a Referral** guide
- To learn about all the information required to complete a referral, please view the pertinent **Types of eReferral forms in RM&R** guides