

How do I send a referral?

Outpatient Rehab – Total Joint Replacement Referrals



Step 1

Complete all tabs in the Outpatient Rehab – TJR Referral form. Please view the **'What is an outpatient rehab - Total Joint Replacement referral form?'** guide for more details.

Step 2

Once all tabs are complete, you have 2 options to send the referral:

- Click the **Send and Manage Referrals (2a)** link in the green banner. Or
- Click the **Send and Manage Referrals (2b)** tab.

Step 3

Click the **Send Referral(s) (3)** link.

Step 4

On the resulting page, you will be shown all the Outpatient Rehab programs that the referral can be sent to.

To view all available units, uncheck the **'Filter By Matching'** checkbox (4a).

Select all applicable programs that you would like to send the referral to. Selecting will change colour of the boxes from grey to blue (4b).

You can also see further information and matching criteria for a receiving palliative care service provider/organization by clicking the ⓘ icon (4c).

Click the **Send Referrals** button (4d).

The screenshot displays the STRATA Pathways™ software interface. The top navigation bar includes 'Welcome, Training Acting as: TEST - Referral Sender', 'Viewing client: 999test1999, Training Date Of Birth: N/A Health Card Number: No identifier', and 'STRATA Pathways™'. The main content area shows a referral form with various tabs and sections. A green banner at the top indicates 'All tabs are complete. You may visit Send and Manage Referrals. tab' (2a). Below this, there are tabs for 'Client Details', 'Demographics', 'Referral Information', 'Uploaded Files (0)', and 'Send and Manage Referrals' (2b). The 'Send and Manage Referrals' tab is active, showing a 'Prescription Report' and a 'Save' button. The form contains several sections with radio button options: 'Referral Form is Being Submitted' (Pre-Operatively, Post-Operatively), 'Patient is Being Referred for OPR for:' (Knee, Hip), 'TKR - Requested Time Frame for 1st OPR Appointment Post Discharge' (Within 7 business days, Other), 'TKR Surgical Intervention' (Right - Knee Replacement, Right - Revision of Knee Implant, Other (e.g. Additional procedures, resurfacing), Left - Knee Replacement, Left - Revision of Knee Implant), 'Known Scheduled Date of Surgery?' (Yes, No), 'Pre-Operative Anticipated Date of Discharge' (2-4 Days, Other), and 'Primary Diagnosis' (Osteoarthritis (right), Osteoarthritis (left), Rheumatoid Arthritis, Avascular Necrosis, Other). Below the form, there is a 'Send Referral(s) (3)' button. The bottom section shows the 'Active Referrals' table with columns for 'Service Provider', 'Status', 'Referral Date', 'Referral Information', and 'Referral Management'. The table is currently empty, with a message 'No Active Referrals Found'. Below the table, there is a 'Send Referrals (4d)' button. The bottom section shows the 'Referral History Report' with a 'Filter By Matching' checkbox (4a) and a 'Send Referrals' button (4d). A list of programs is displayed, including 'TJR: OP Rehab', 'Bridgepoint - Outpatient MSK Rehab Program' (4b), 'Providence - Outpatient Orthopaedic Clinic' (4c), 'St. John's Rehab - Outpatient Services', 'TRI - MSK - Outpatient Services and Multisystem Rehab Program', and 'West Park - Outpatient Rehab Services'.

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Step 5

In the resulting **Selected Destination Providers** pop-up, enter additional comments, if desired, in the **Comments (5a)** box and click **Send Referrals (5b)** button.

Step 6

You will be redirected to the send and manage referrals tab. A confirmation banner (6a) will be displayed, confirming that your referral has been successfully sent.

You may return to send and manage referrals tab at any time to check the referral status (6b).

The screenshot displays the STRATA Pathways™ interface. At the top, a user is logged in as 'Training' (Referral Sender). A pop-up window titled 'Selected Destination Providers' is open, showing a dropdown menu with 'Bridgepoint - Outpatient MSK Rehab Program' selected and a 'Comments' text area. A circular callout '5a' points to the comments area, and another '5b' points to the 'Send Referrals' button. Below the pop-up, a green banner (6a) states '1 referral has been sent successfully'. The main dashboard shows a navigation bar with 'Send and Manage Referrals' selected. Below this, a table of 'Active Referrals' is visible, with a row for 'Bridgepoint - Outpatient MSK Rehab Program' showing a status of 'Pending'. A circular callout '6b' points to the 'Pending' status.

How do I check the patient's referral status



To check the referral status, you have 2 options:

- Via the 'Status' column in the active referrals tab - see the guide: **'What is an Assessment Dashboard [Active Referrals]?'**
- Via the 'send and manage referrals' tab in a referral – see the guide: **'How do I edit/update a referral'** and click the send and manage referrals tab.