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Client

PathWays

55

Go Back Help Dashboard Home Switch To Log Out

Details Matching Profile Clinical Profile Comments

>-18

Criteria

Search referrals

Request For Information

Client Matches

✓ Client's Age

Category

PathWays[™]

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What is redirecting a referral

If this functionality is setup for your organization, you may choose to redirect the referral to an alternative or more suitable program.

Welcome, Training. Acting as: Test-Rehab New caretype

▼ Sort || Status: 4 selected ▼ Updates: All ▼ || Ø Reset Search

Search Results: 1 - 1 / 1

Search Results: 1 - 1 / 1

Service Provider > View Referral

999test999, Lyka C.S.S. Feb 22, 2016

(CCC - March 3, 2016 (0 day

Welcome, Training. Acting as: Test-Rehab New caretype

Referrals Reports

om: TEST - Ref

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Step 1

Access the Referral Queue by following the 'How do l access the referral queue' guide.



Service Provider Receive client referrals and manage vacancies.

Viewing client: 999test999, Lyka CSS Feb 22, 2016 Date Of Birth: N/A

Health Card Number: No identifier

Step 2

Search for the patient you want to redirect.

Step 3

Select the patient's referral. Selecting the patient's referral will change the background colour from white to dark blue (3).

Step 4

Click the **Redirect (4)** button located in the right panel.

Step 5

Select the most appropriate program. Selecting the progam will change the background colour from grey to dark blue (5).

Service Provider > View Referral > Referral Go Back Help Dashboard Home Switch To Log Out Referrals Reports 6 B Referral History Report Redirect Referral ✓ Filter By Matching Legend Additional Services ccc Testing Service Provider General CCC Services Test Rehab Neuro Comp Test-Rehab Nev 0 0

Viewing client: 999test999, Lyka CSS Feb 22, 2016 Date Of Birth: N/A Health Card Number: No identifier

Step 6

Click the Redirect Referral (6) button.

How do I redirect a referral?

Step 7

A pop-up window will appear requesting you to select a **Reason (7)***.

(*reasons vary per care type)

Step 8

Click either the **Cancel (8a)** or **Send Referrals (8b)** button.

- If you no longer want to redirect the referral, click the Cancel (8a) button
- If you want to redirect the referral, click the Send Referrals (8b) button

Welcome, Mark (PROD) Acting as TESTING PROVIDERS		99test939, mmdls-ccac-Feb22 A hber. No identifier			
Service Provider - View Referral - Referral					
Referrals Reports Vacanc	Selected Dest	tination Providers		x	
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