

## Instructions

### Step 1

#### Logging into RM&R (Manually)

There are 2 ways to log into RM&R:

If your site is on the eHealth network:

- Click on your internet browser
- Enter <https://resourcematchingandreferral.ca> into your search bar
- Go to **Step 3**

If your site is not, you will need to access via the eHealth portal

- Go to <https://oneremote.ehealthontario.ca>

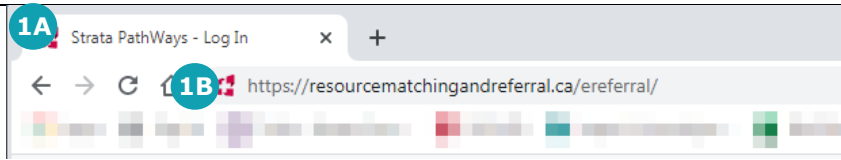
### Step 2

#### Log into ONE ID

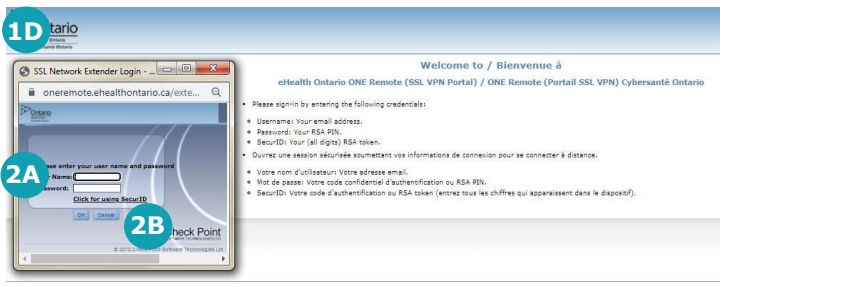
- Type in your ONE ID Username (Username: First.Lastname@oneid.on.ca) and password (PIN + Token Code)
- Click the **OK** button

A pin must be created with the eHealth service desk prior to using the eHealth token for the first time.

Contact the eHealth Help Desk at 416- 586-4373 for further details on how to obtain a pin.



1A Strata Pathways - Log In x +  
1B https://resourcematchingandreferral.ca/ereferral/



1D eHealth Ontario ONE Remote (SSL VPN Portal) / ONE Remote (Portail SSL VPN) Cybersanté Ontario

2A Please enter your user name and password

2B Check Point

Welcome to / Bienvenue à  
eHealth Ontario ONE Remote (SSL VPN Portal) / ONE Remote (Portail SSL VPN) Cybersanté Ontario

- Please sign-in by entering the following credentials:
- Username: Your email address.
- Password: Your RSA PIN.
- SecurID: Your (all digits) RSA token.
- Ouvert une session sécurisée en fournissant vos informations de connexion pour se connecter à distance.
- Votre nom d'utilisateur/ Votre adresse email.
- Mot de passe: Votre code confidentiel d'authentification ou RSA PIN.
- SecurID: Votre code d'authentification ou RSA token (entrez tous les chiffres qui apparaissent dans le dispositif).

### Step 3

#### Log into RM&R

- A) Type in your RM&R Username and password
- B) Click **Log-in**

After logging in, you will be taken to the RM&R Homepage.


Contact the RM&R Help Desk at 1-866-556-5005 if you have forgotten your password.

RESOURCE MATCHING & REFERRAL

Welcome to Resource Matching & Referral (RM&R).

3A E-mail or username

Password

3B  Log In

Version 10.2.2