

How do I accept a patient?



Step 1

Access the Referral Queue by following the 'How do I access the referral queue' guide.

Step 2

Search/filter the referral queue to locate the patient you want to accept. The patient's referral status must be **Pending (PEN) (2)**.

The recommended method would be to filter the referral queue for referrals in a 'Pending (PEN)' status. Please view the 'How do I filter referrals' guide for information and steps.

Step 3

Select the patient's referral. Selecting the patient's referral will change the background colour from white to dark blue (3).

Step 4

Click the **Accept (4)** button located in the right panel.



Service Provider
Receive client referrals and manage vacancies.

Welcome, Training. Acting as: Test-Rehab New caretype. Viewing client: 999test999, Lyka CSS Feb 22, 2016. Date Of Birth: N/A. Health Card Number: No identifier. STRATA Pathways™

Service Provider > View Referral. Go Back Help Dashboard Home Switch To Log Out

Referrals Reports

Sort Status: 4 selected Updates: All Reset Search Search referrals 4

Refresh 2

Search Results: 1 - 1 / 1

PEN 999test999, Lyka CSS Feb 22, 2016

From: TEST - Referral Sender

Rehab/CC: March 3, 2016 (0 day)

3

Print Edit client Accept Redirect Deny

Request For Information

Details Matching Profile Clinical Profile Comments

Attachments (0)

Client Matches

Category	Criteria	Client
✓ Client's Age	>=18	55