

Resource Matching & Referral Release 9.26—Sender



General Information:

! End of life for browsers— The recent upgrade to the RM&R Application may not function optimally with the browsers listed below.

- Microsoft Internet Explorer 10 and older
- Mozilla Firefox 50 and older
- Google Chrome 49 and older

It is recommended that sites update their browsers in order to optimize the functionality of RM&R. Please contact your local IT Support to assist with this if necessary.

New Feature—Referral Comments display in descending order

Before	After												
Referral Comments <table border="1"><tr><td>McNeil, Tom (Assessment comment) <i>October 10, 2018 14:12</i></td></tr><tr><td>Test referral comment 1</td></tr><tr><td>McNeil, Tom (Assessment comment) <i>October 10, 2018 14:17</i></td></tr><tr><td>Test referral comment 2</td></tr><tr><td>McNeil, Tom (Assessment comment) <i>October 10, 2018 14:21</i></td></tr><tr><td>Test referral comment 3</td></tr></table>	McNeil, Tom (Assessment comment) <i>October 10, 2018 14:12</i>	Test referral comment 1	McNeil, Tom (Assessment comment) <i>October 10, 2018 14:17</i>	Test referral comment 2	McNeil, Tom (Assessment comment) <i>October 10, 2018 14:21</i>	Test referral comment 3	Referral Comments <table border="1"><tr><td>McNeil, Tom (Assessment) <i>October 10, 2018 14:31</i></td></tr><tr><td>Test referral comment 3</td></tr><tr><td>McNeil, Tom (Assessment) <i>October 10, 2018 14:26</i></td></tr><tr><td>Test referral comment 2</td></tr><tr><td>McNeil, Tom (Assessment) <i>October 10, 2018 14:22</i></td></tr><tr><td>Test referral comment 1</td></tr></table>	McNeil, Tom (Assessment) <i>October 10, 2018 14:31</i>	Test referral comment 3	McNeil, Tom (Assessment) <i>October 10, 2018 14:26</i>	Test referral comment 2	McNeil, Tom (Assessment) <i>October 10, 2018 14:22</i>	Test referral comment 1
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Test referral comment 1													

New Feature—The Select Care Type screen has been updated

The Select Care Type screen now allows for a description to be added, as well as the option to update Client Demographic information only.

Care type	Description	
CLHIN - Request for Home and Community Care Services		<input type="radio"/> Start New Referral
Community Services		<input type="radio"/> Start New Referral
Convalescent Care		<input type="radio"/> Start New Referral
LHIN - Home and Community Care	This care type was formerly known as "CCAC Referral".	<input type="radio"/> Start New Referral
LTCH Application		<input type="radio"/> Start New Referral
Outpatient Rehab - TJR		<input type="radio"/> Start New Referral
Palliative Care		<input type="radio"/> Start New Referral
Rehab/CCC		<input type="radio"/> Start New Referral
Retired-Rehab/CCC Application	Long Term Care	<input type="radio"/> Start New Referral
Sandbox	Sandbox caretype for testing purposes.	<input type="radio"/> Start New Referral

Care type	
Client Profile (Non-Care Type Specific)	<input type="radio"/> Edit Client

New Feature – Drag and drop is now supported for multiple file uploads.

Upload files ×

File selection

+ Select Files - OR -

Drag and drop file here to upload.

Referrals

	Destination Service Provider
<input type="checkbox"/>	Test-LTC1 Testing Home
<input type="checkbox"/>	Test-LTC2 Testing Home
<input type="checkbox"/>	Test-LTC3 Testing Home

Users can also select the *Destination Service Provider* to share the files with from this screen.

New Feature—Add Category and Description in File Upload screen

The File Upload pop-up allows the user to enter file related information directly within the upload screen.

Upload files ×

Uploaded files

File name	Category	Description	
Medical Orders.docx	Assessment	Medical Orders	Delete

Enhancement—The default setting for Uploaded files is set to descending order

The Uploaded column will now include the date and time that the file was uploaded.

Uploaded Files

By using the file upload functionality, the user is responsible for ensuring that they comply with RM&R policies and procedures

Uploaded Files					
Name ↕	Category ↕	Uploaded ↕	Description ↕	Uploaded By ↕	Actions
RAI Assessment.docx	Assessment	August 20, 2018 11:10	RAI Assessment	McNeil, Tom	✖
Consent.docx		August 20, 2018 11:10	Supporting Documentation	McNeil, Tom	✖
LTCH Choice Sheet.docx	Supplementary	August 17, 2018 11:41		McNeil, Tom	✖

↑ Upload Files

Enhancement—Deleted Files show in a separate table.

Uploaded Files

By using the file upload functionality, the user is responsible for ensuring that they comply with RM&R policies and procedures

Uploaded Files					
Name	Category	Uploaded	Description	Uploaded By	Actions
Release 9.26 Sender.docx		August 16, 2018 11:47		McNeil, Tom	

Deleted Files Upload Files

Deleted Files					
Name	Category	Uploaded	Description	Uploaded By	Deleted on
Sticky Notes.docx		August 16, 2018 11:36		McNeil, Tom	August 16, 2018 11:48

Enhancement—Additional Criteria added to Client Search

Along with new search criteria (condition), users are now able to use multi-select when searching for a patient.

***Note:** Searching by Gender will not provide any results as this is currently not a mandatory field.

Search clients by Status

Status: no status selected

Condition

Current location:

- Admitted
- Bed Offer Accepted
- Bed Offered
- Complete Sent
- Deactivated
- Interimly Placed
- On Hold
- Pending - Match Found
- Start New Referral

Search clients by Condition

Condition: - no condition selected

Current location:

- Deceased
- Non-Deceased

Search clients by Current Location.—Allows for multi select

Current location:

Acute

- Acute - Rehab - XC01
- Acute - Rehab - XC02
- Acute - Rehab - XC03
- Acute - Rehab - XM02
- Acute - Rehab - XN01
- Acute - Rehab - XN02
- Acute - Rehab - XR01
- Acute - Rehab - XR02
- Acute - Rehab - XR03
- Acute - Rehab - XR04
- Acute - Rehab - XR05

- Acute - Rehab - XM01
- Acute - Rehab - XM03
- Acute - Rehab - X56

Enhancement – Print Client button has been added to Client Details tab

The Print Client button will allow the user to print the Client Details tab.

Client Details
 Demographics
 Request For Assessment
 Uploaded Files (0)
 Send and Manage Referrals

Profile Report
 Profile History Report
 Prescription Report
 Print Client

Enhancement – Text boxes are more defined when in View mode

Entered text appears in a darker font to make it easier for users to read.

BEFORE

OTHER RELEVANT INFORMATION
Specify: Possimus velit suscipit tempore proident qui dolor exercitation amet ex eos delectus est optio molestiae temporibus dolorem corrupti optio culpa

AFTER

OTHER RELEVANT INFORMATION
Specify: Possimus velit suscipit tempore proident qui dolor exercitation amet ex eos delectus est optio molestiae temporibus dolorem corrupti optio culpa

Enhancement—Additional information in Client Search tab

When selecting a client in Client Search, the Health Card Number, CHRIS ID and MRN now appear below the client name.

999Test999	Tom - LTCH 2 - Jun 19	No identifier	TEST - Referral Sender
Address: Tom - LTCH 2 - Jun 19 999Test999			
Health Card Number: No identifier		MRN: 0005992(StrataHealth)	
CHRIS ID: N/A			

Enhancement—Current Location now includes the address and phone number in the display.

Current Location	
Location	TEST - Referral Sender 123 Fake Street Toronto ON M9M 9M9 Canada Phone: (416)123-9874