Resource Matching & Referral Release 9.26—Receiver

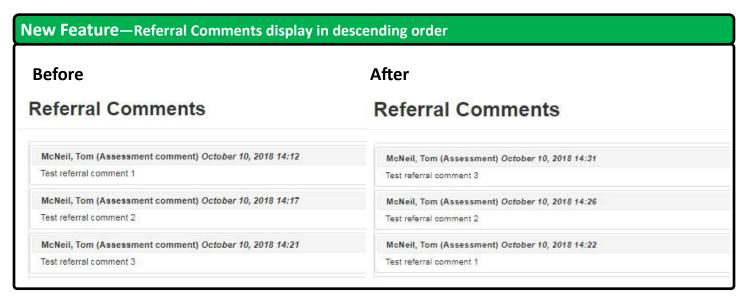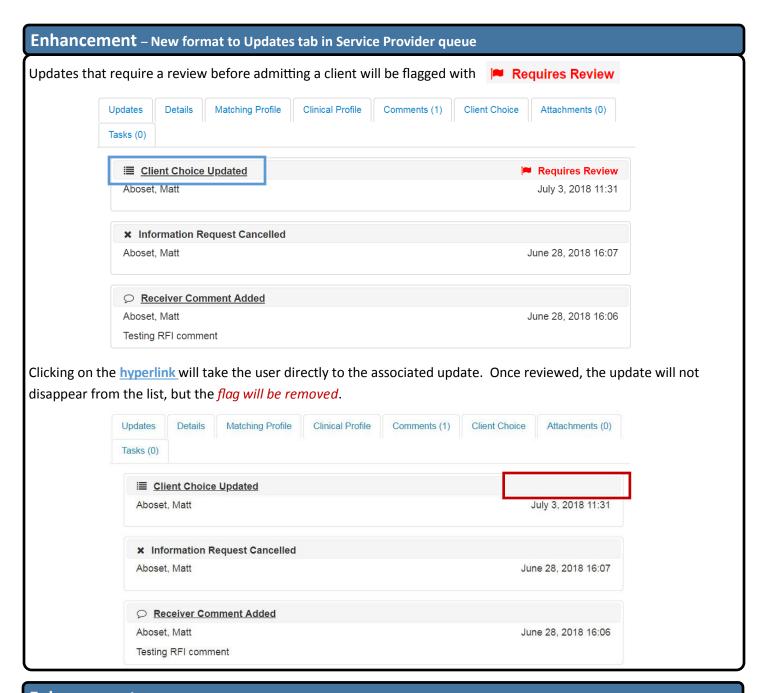## General Information:

⚠️ **End of life for browsers**— The recent upgrade to the RM&R Application may not function optimally with the browsers listed below.

- Microsoft Internet Explorer 10 and older
- Mozilla Firefox 50 and older
- Google Chrome 49 and older

It is recommended that sites update their browsers in order to optimize the functionality of RM&R.
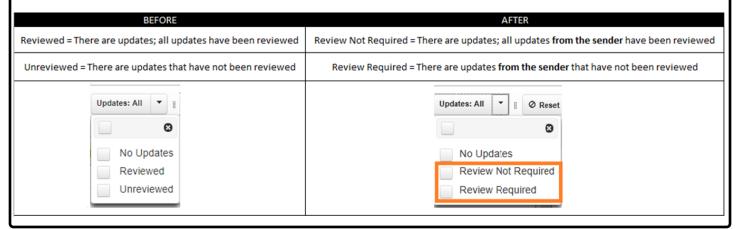Please contact your local IT Support to assist with this if necessary.

New Feature—Referral Comments display in descending order

Before

Referral Comments

| McNeil, Tom (Assessment comment) October 10, 2018 14:12 |
| Test referral comment 1 |
| McNeil, Tom (Assessment comment) October 10, 2018 14:17 |
| Test referral comment 2 |
| McNeil, Tom (Assessment comment) October 10, 2018 14:21 |
| Test referral comment 3 |

After

Referral Comments

| McNeil, Tom (Assessment) October 10, 2018 14:31 |
| Test referral comment 3 |
| McNeil, Tom (Assessment) October 10, 2018 14:26 |
| Test referral comment 2 |
| McNeil, Tom (Assessment) October 10, 2018 14:22 |
| Test referral comment 1 |

Enhancement—Improved usability for *Assign User* option

Within a referral, if a client is currently assigned to a user, the Assign button will change to *Reassign* to be more intuitive to users.

▾ Print | Reassign | ✏ Edit client | ⦂ | ⊘ Reviewed | ⊙ Accept | ⊗ Deny | ❶ Request For Information

If the referral is assigned to the currently logged in user, Assign to me button will not appear and the *Dissociate* button will be present.

Reassign User ✖

Currently assigned to: Tom McNeil

Select user: [Type 3 characters or more to find a user]

⊙ Dissociate | ✖ Cancel

While attempting to search for a user to reassign a referral to, the widget will display *Select user* instead of Assigned User.

Enhancement – New format to Updates tab in Service Provider queue

Updates that require a review before admitting a client will be flagged with   ⚑ **Requires Review**

Updates	Details	Matching Profile	Clinical Profile	Comments (1)	Client Choice	Attachments (0)

Tasks (0)

☰ **Client Choice Updated**   ⚑ **Requires Review**
Aboset, Matt   July 3, 2018 11:31

✖ **Information Request Cancelled**
Aboset, Matt   June 28, 2018 16:07

💬 **Receiver Comment Added**
Aboset, Matt   June 28, 2018 16:06
Testing RFI comment

Clicking on the **hyperlink** will take the user directly to the associated update. Once reviewed, the update will not disappear from the list, but the *flag will be removed*.

Updates	Details	Matching Profile	Clinical Profile	Comments (1)	Client Choice	Attachments (0)

Tasks (0)

☰ **Client Choice Updated**
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Enhancement – Dropdown labels have been renamed to reflect improved logic to the filter for Updates

The items that are Review Required are notifications that a user MUST clear before they can admit a patient. Anything that is Review Not Required will not prevent the user from admitting the patient if it is not looked at/acted on.

BEFORE	AFTER
Reviewed = There are updates; all updates have been reviewed	Review Not Required = There are updates; all updates **from the sender** have been reviewed
Unreviewed = There are updates that have not been reviewed	Review Required = There are updates **from the sender** that have not been reviewed

Updates: All ▾ ⫶

☐   ✖
☐ No Updates
☐ Reviewed
☐ Unreviewed

Updates: All ▾ ⫶ ⊘ Reset

☐   ✖
☐ No Updates
☐ Review Not Required
☐ Review Required

The table below indicates which update actions require review and which actions do not.

Review Not Required	Review Required
Status Changed (Accepted, RFI, Denied)	Clinical Profile Updated
Request for Information Sent	Client Choice Updated
Comment (from Receiver)	Comment (from Sender)
Attachment Added/Removed (from Receiver)	Attachments Added/Removed
Task Updated	RFI Completed

Enhancement—More descriptive options for sorting referrals

Small changes to the terminology used for sorting referrals in the Provider Dashboard.

Enhancement—More descriptive terms for Referral Status

Changes were made to the Referral Status for TC LHIN—Home and Community Care to provide more relevant description of the state of a referral.