# **Convalescent** Care



Only LHIN staff are eligible to send a Convalescent Care or Long-Term Care referral.

# Step 1

Complete all tabs in the Convalescent Care referral form. Please view the 'What is a Convalescent Care referral form?' guide for more details.

### Step 2

Upon completing all the tabs, the Client Choice (2) tab will be populated with all Convalescent Care Homes that match the patient's criteria. Matched Convalescent Care Homes will have a green check

( O Details ) on the Details button and a red x ( 🖸 Details ) if it does not match.

# Step 3

**Review** matched Convalescent Care Homes with your patient.

# Step 4

To rate the Convalescent Care Home, click the drop-down list button under rating column and enter all the necessary information.

- Rating (Required) (4a)
- Date LHIN received sign choice sheet for this choice (Required) (4b)
- Waitlist Date is automatically calculated

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CE - Seven Oaks (CONV)					N/A		🙁 Details	P		
CE - Strathaven Lifecare Centre (CONV)					N/A		Oetails	P		
CE - Tendercare Living Centre Scarborough (CONV)					N/A		Oetails	P		
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# How do I send a referral?

# **Convalescent Care**

### Step 5

Once all tabs are complete, you have 2 options to send the referral:

- 1. Click the **Send and Manage Referrals (5a)** link in the green banner.
- 2. Click the Send and Manage Referrals (5b) tab.

#### Step 6

You will be shown all the Convalescent Care Homes that were selected in Client Choice tab under **Referrals To Be Sent.** Select the chosen service provider by clicking the checkbox on the right hand side (6).

#### Step 7

Click the Send Referral button (7).

# Step 8

A confirmation banner **(8)** will be displayed, confirming that your referral has been successfully sent.

How do I check the patient's referral status To check the referral status, you have 2 options:

1. Via the 'Status' column in the Active Referrals tab - see the guide: 'What is an Assessment Dashboard [Active Referrals]?'

Test-Conv1 Testing Home

2. Via the 'Send and Manage Referrals' tab in a referral – see the guide: 'How do I edit/update a referral?'

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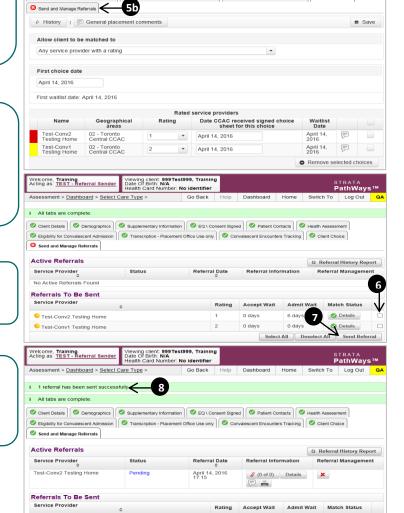
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Send Referral



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sessment > Dashboard > Select Care Type > Go Back Help Dashboard Home Switch To Log Out

Client Details O Demographics O Supplementary Information O EQ \ Consent Signed O Patient Contacts O Health Assessment

5a

iption - Placement Office Use only

Welcome, Training. Acting as: TEST - Referral Sender Date Of Birth: N/A Health Card Number: No identifier

i All tabs are complete. You may visit Send and Manage Referrals, tab

escent Admission

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