

How do I send a referral?



Rehabilitation / Complex Continuing Care referrals

Step 1

Complete all tabs in the Rehabilitation / Complex Continuing Care referral form. Please view the **What is a Rehab referral form?** guide for more details.

Step 2

Once all tabs are complete, you have 2 options to send the referral:

- Click the **Send and Manage Referrals (2a)** link in the green banner. Or
- Click the **Send and Manage Referrals (2b)** tab.

Step 3

Click the **Send Referral(s)** link (3).

Step 4

On the resulting page, a list of Service Providers that meet your patient's criteria are shown (4a).

To view all other available Service Providers, uncheck the **'Filter By Matching'** checkbox (4b).

You can also see further information and matching criteria for a Rehabilitation / Complex Continuing Care program by clicking the ⓘ icon (4c).

Welcome, Training
Acting as: TEST - Referral Sender

Viewing client: 999Test999, Training
Date Of Birth: N/A
Health Card Number: No Identifier

STRATA PathWays™

Assessment > Dashboard > Select Care Type > Go Back Help Dashboard Home Switch To Log Out QA

All tabs are complete. You may visit **Send and Manage Referrals** tab (2a)

Client Details Demographics Supplementary Information Referral Information Social Information Care Requirements

Acute Care Medical Assessment Functional Assessment Uploaded Files (0) **Send and Manage Referrals** (2b)

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Number of Injury/Event Dates

Describe Level of Function Prior to Hospital Admission (ADL & IADL)

Dressing (Upper Body)

Active Referrals

Service Provider	Status	Referral Date	Referral Information	Referral Management
No Active Referrals Found				

3 → Send Referral(s)

Assessment > Dashboard > Send And Manage Referrals > Referral

Referral History Report

Filter By Matching (4b)

Complex Medical Management - Long Term

Rehabilitation - Low intensity

Baycrest - Geriatric/Medical (CMM-LT)

Providence Healthcare - Geriatric and Medical (Rehab-LI) (4a)

Runnymede Healthcare Centre - Medically Complex (CMM-LT)

Providence Healthcare - Stroke and Neurological (Rehab-LI)

Toronto Grace - ABI (CMM-LT)

Runnymede Healthcare Centre - General (Rehab-LI)

Toronto Grace - Neuro Post Acute Care

4c ⓘ

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Step 5

Select all the Rehabilitation / Complex Continuing Care programs that are **most applicable** for your patient's care needs. Selecting will change colour of the boxes from grey to blue (5a). Click the **Send Referrals** button (5b).

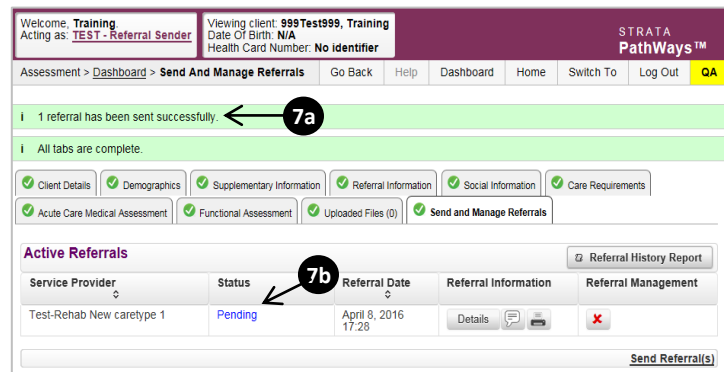
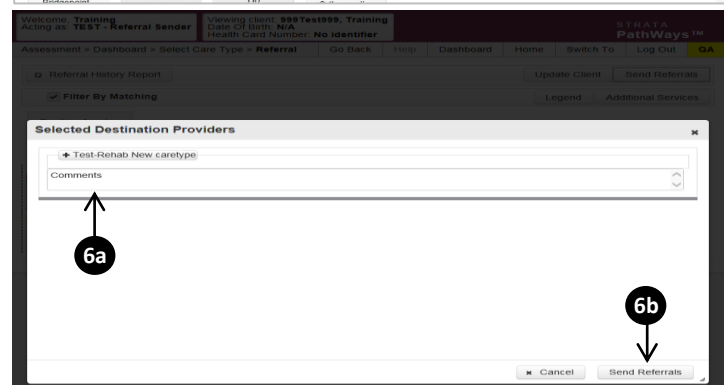
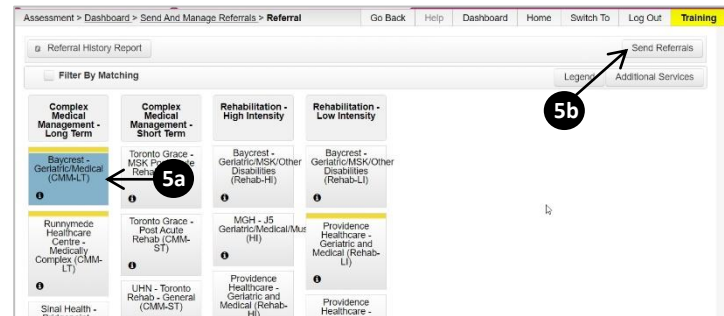
Step 6

In the resulting **Selected Destination Providers** pop up, you can enter any sending comments (6a) and click the **Send Referrals** (6b) button.

Step 7

You will be redirected to the send and manage referrals tab. A confirmation banner (7a) will be displayed, confirming that your referral has been successfully sent.

You may return to send and manage referrals tab at any time to check the referral status (7b)



How do I check the patient's referral status



To check the referral status, you have 2 options:

- Via the 'Status' column in the active referrals tab - see the guide: **'What is an Assessment Dashboard [Active Referrals]?'**
- Via the 'send and manage referrals' tab in a referral – see the guide: **'How do I edit/update a referral'** and click the send and manage referrals tab.