What's in this issue...

V9.5 Update – Now available in TRAIN!
Updates to ORBIT Dashboard

V9.5 available in TRAIN!

Version 9.5 is the latest version of the RM&R application. This version, which updates the underlying framework of the application, improves the 'look and feel' for end users, with the aim of improving workflow processes.

On March 17, 2016, an "exclusive first look" demo was provided to over 50 RUG members and invited super users. This informative demo provided an overview of the assessment (sender) and service provider (receiver) modules which have both received usability and aesthetic updates, with the aim of improving workflow processes for end users. For more information on the updates in 9.5, full release notes are available on the RM&R website: http://resourcematchingandreferral.com/resource-matching-and-referral-rmr-version-9-5/ (training materials will also be posted in due course).

9.5 is currently available for end user testing in the TRAIN environment; to request access, please contact the RMR Program at RMR_Program@uhn.ca. Go live into production is currently on track for the end of May 2016.

Updates to ORBIT Dashboard

A '**Trending Report/Dashboard**' has been added to the Rehab/CCC pathway as a separate single report consists of 19 indicators, to help users monitor their monthly, quarterly or year to date referral trends, performance and processing times. Users can also compare site performance against the sector. Users have been provided with multiple options such as the report period selection, program/unit selection, sending facility and receiving facility selection to be able to create custom reports.

If users have any questions or feedback regarding this update or if you require an ORBIT account, please email the R&A Program at RMR_Program@uhn.ca.

Monthly Statistics	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016
Number of Referrals	1673	1522	1701	1634	1555	1630	1836	1832	1793	829
Number of Referrals Accepted	927	897	986	988	913	902	1001	971	1101	462
Percentage of Referrals Accepted	55%	59%	58%	60%	59%	55%	55%	53%	61%	56%
Number of Referrals Admitted	457	482	478	534	483	459	553	396	543	183
Percentage of Referrals Admitted	27%	32%	28%	33%	31%	28%	30%	22%	30%	22%
Number of RFIs	329	292	333	285	289	265	346	374	316	151

Contact Us

We would love to hear from you!
Please send us your ideas, suggestions, questions or concerns.

RMR_Program@uhn.ca