Ontario
Toronto Central Local Health
Integration Network

Resource Matching & Referral
Enabling the timely transition of patients to the right care

April 2016

What's in this issue...

Version 9.5 Updates
- Nearing Go-LIVE!
- Training Materials

Version 9.5 nears go-live!

After multiple rounds of internal regression testing, version 9.5 is on track for a **May 28, 2016** go-live! This latest version of the RM&R application updates the underlying framework of the application, improves the 'look and feel' for end users and aims to improve workflow processes.

New features and functionality
Version 9.5 includes **over 40 enhancements** for both senders and receivers. Some highlights include:

For senders
- A new "Assign to me" button for responsible persons when completing an application, reducing the time spent searching for your own name.
- When searching for a patient, results return on the same page, enabling easy refinement of search criteria, without the need to go back and forth between pages (Fig. 1)
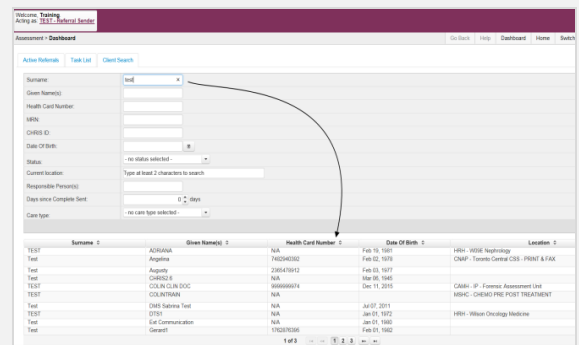

Fig. 1 – Patient Search

Fig. 2 – Referral tile

For receivers
- The referral tile in the referral queue has received multiple updates to enable receivers to quickly action referrals at a glance (Fig. 2). Colours for each referral status (Pending, accepted, admitted, etc.) are more prominent within the tile and icons will highlight those requiring further action.
- Referrals can now be assigned to colleagues as well as the logged in user. This enables management and staff to quickly assign referrals requiring action to other users.
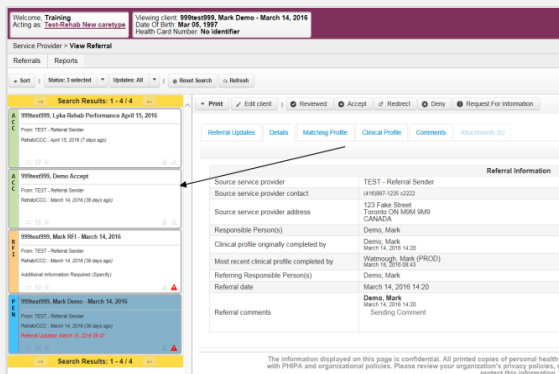
To see the full list of enhancements, please see the release notes listed on the 9.5 webpage:
http://resourcematchingandreferral.com/resource-matching-and-referral-rmr-version-9-5/

Contact Us
We would love to hear from you!
Please send us your ideas, suggestions, questions or concerns.

RMR_Program@uhn.ca

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Version 9.5 Training Materials

As part of a site engagement study held by the RM&R team in late 2014, participating sites indicated a need to make the current comprehensive guides and training materials easier to follow and understand for their end users.

With v9.5, the opportunity to develop new materials to meet these needs was available. The materials are currently being finalized, but here's a snapshot of what you can expect to see:

Quick Guides

One to two pages per quick guide. These training materials are aimed with ease of use in mind.

The guides will highlight the main actions for both senders and receivers, such as:

- How do I edit or update a referral?
- How do I update a referral?
- How do I accept a patient? (Fig. 3)
- How do I make a request for information?
- …plus more!

Fig. 3 – Example of a quick guide.

Overview videos

Two 9.5 overview videos will be available for users: a video for sender, and a video for receivers. At around 10 minutes for each video, the aim is to highlight major pieces of new functionality in the new version. The videos will include a running order guide to allow users to jump to relevant sections of the videos, if required.
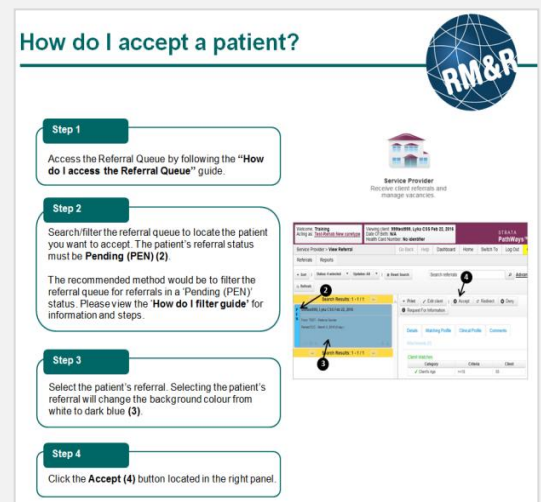
Materials will be available on the RM&R website
(http://resourcematchingandreferral.com/) beginning in early May.

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