

### What's in this Issue

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- Quick guide to RM&R's summer and fall schedule
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## RM&R is Implementing a New Referral Pathway and Improving the Application

### Palliative Care Referral Pathway

- ☞ The Palliative Care referral pathway will go live in **September 2014**.
- ☞ To date, the Palliative project team has held **2 fusion sessions**, with over **50 Subject Matter Experts**, to finalize the future state workflow, define business requirements and create an **electronic version** of the 2013 Common Palliative Referral Form.
- ☞ RM&R will support a **Palliative Care program level matching algorithm**. Through this technical feature, patients will be matched to Palliative Care programs that best suit their needs. The team has validated which fields will be used as matching criteria in the electronic Palliative Care referral pathway.



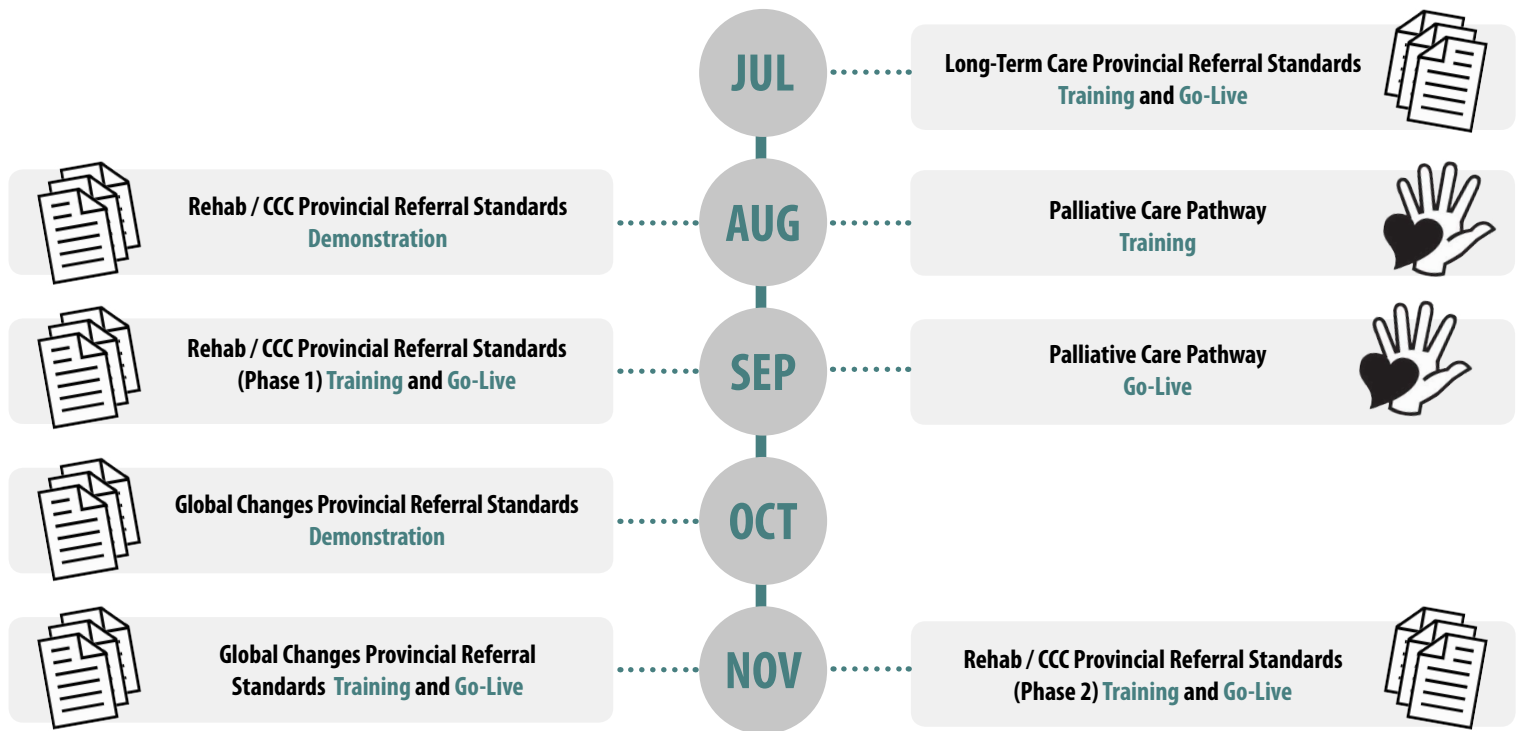
### Provincial Referral Standards (PRS) Phase II

- ☞ The PRS Phase II team will be updating the RM&R application to comply with the Provincial Referral Standards. In the upcoming months, the team will implement Global Changes along with changes to the Long-Term Care, Rehabilitation/Complex Continuing Care and CCAC referral pathways.
- ☞ Changes to the **Long-Term Care pathway** will go live in **July 2014**. The team is currently sharing 'mock ups' with Subject Matter Experts.
- ☞ Changes to the **Rehabilitation/Complex Continuing Care pathway** will go live in **September (Round 1)** and **November 2014 (Round 2)**. The PRS Phase II team has started engaging Subject Matter Experts to validate potential changes. The team is also working closely with the GTA Rehab Network to understand if additional fields are required for admit criteria.
- ☞ Finally, **Global changes** will go live in **November 2014**. Along with referral pathway specific changes, the PRS Phase II project will also update certain fields like Health Card Number (making it mandatory) and Telephone Number (nomenclature change) for the entire RM&R application. Changes that affect the entire RM&R application are referred to as **Global Changes**.



**[Click here to learn how RFIs are affecting Decision Times for Rehab / CCC Referrals](#)**

# A Quick Guide to RM&R's Summer and Fall Schedule



## Developing a More Robust Privacy & Security Program for RM&R

- RM&R's Privacy and Security Working Group (PSWG) held its first meeting in **May 2014**. The PSWG discussed: the RM&R privacy and security model, policy and procedure implementation approach, auditing guidelines and supporting materials (sample templates and forms).
- The Privacy and Security team sent P&S assertion surveys to participating **non-ConnectingGTA** Acute and Rehab/CCC organizations. These surveys will determine the maturity of the organizations' privacy and security programs, and their compliance with RM&R agreements and PHIPA. The P&S assertion surveys are due **June 20, 2014**.
- Community Support Services and Long-Term Care sectors are working towards their mitigation targets, identified in their assertion surveys, by **September 2014**.
- The Privacy and Security team has received feedback on the draft version of RM&R Consent Directive Management policy from Woodgreen Community Services. The feedback was focused primarily on **implementation and support strategies**.



[Click here to learn about Privacy and Security Policy Proposed Timeline](#)

## Contact Us

We would love to hear from you!  
Please send us your ideas, suggestions, questions or concerns.



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