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Total Joint Replacement (TJR) Project

The TJR project team has scheduled on-site and webinar training sessions for participating organizations of the TJR project in preparation for go-live, planned for **January 29, 2016**.

In addition, onboarding of new users is underway. Post go-live, the project team will provide a two week support period with each site as part of the transition to operations.

Community Support Services (CSS) Project

The CSS project is currently underway with technical development of the CSS forms in preparation for testing. Steering Committee meetings are also taking place in order to determine the future state vision and overall process of CSS referrals in RM&R.

Go-live is targeted for **February 2016**, which includes streamlining of CSS referral forms and onboarding of **over 650 users** from Acute Hospitals to TC-CCAC to further support referrals to the CNAP Hub and CSS agencies.

Resource Matching & Referral

Enabling the timely transition of patients to the right care

January 2016

Ontario
Toronto Central Local Health
Integration Network

Privacy and Security Attestations

As part of the annual Privacy and Security (P&S) Attestation activities, all participating organizations received the 2015 Attestations in December. Results of the completed Attestations will be used to document and track site compliance with RM&R's Privacy and Security Policies and Procedures.

A total of three support sessions were offered in January to help sites address any questions regarding the attestations. Both P&S Attestations are due on **February 29, 2016**. Sites are encouraged to email **RMR_Program@uhn.ca** if there are questions, comments or concerns with completing the Attestations.

ORBIT Satisfaction Survey Results

In November 2015, ORBIT users were sent a satisfaction survey. The intent of the survey was to gather feedback on the usage of ORBIT as well as how beneficial this reporting & analytics tool is for improving process efficiency as well as supporting program management, to name a few.

The Reporting & Analytics team would like to thank everyone that completed the survey and provided feedback. A final report will be distributed to all ORBIT users in **February**. The following is a highlight of some of the key findings.

83% like 'Real-Time Data' the most

Decreasing Deny Rates: ranked the highest for most useful information

Rehab/CCC reports are the most accessed

26% of users access ORBIT on a weekly basis

Contact Us

FEED BACK

We would love to hear from you!
Please send us your ideas, suggestions, questions or concerns.

RMR_Program@uhn.ca