

What's in this Issue

- New initiatives in 2014/2015 are expanding to a new referral pathway and improving the RM&R application
- The Strata IQ tool provides you with customizable, referral data
- Improving the Matching Criteria feature in RM&R
- Alternative Level of Care Resource Matching & Referral Business Transformative Initiative Updates

New Initiatives in 2014/2015 are Expanding to a New Referral Pathway and Improving the RM&R Application

Palliative Care Referral Pathway

- ☞ Planning for the inclusion of the Palliative Care Pathway in RM&R is currently underway
- ☞ By **Fall 2014**, RM&R's participating organizations will be able to send inter- and intra-facility referrals to **Adult Inpatient Palliative Care Beds** within the Toronto Central LHIN.



Provincial Standardization and Enhancements (PSE)

- ☞ Continuing the work from the last fiscal, the PSE project will implement Provincial Referral Standards for the **Acute to CCAC, Long-Term Care, Rehab and Complex Continuing Care** referral pathways.
- ☞ Changes to the Acute to CCAC and Long-Term Care referral pathways are scheduled for **Summer 2014**. Changes to the Rehab and Complex Continuing Care referral pathways are scheduled for **Fall 2014**.
- ☞ Along with referral pathway specific changes, the PSE project will also update certain fields like Health Card Number (making it mandatory) and Telephone Number (nomenclature change) for the entire RM&R application. These **Global Changes** will be aligned with Central LHIN to ensure there are no discrepancies in the continuity of care across the RM&R application.



The Strata IQ Tool Provides You with Customizable Referral Data

Click here to learn more

Improving the Matching Criteria Feature in RM&R

- ☞ In September 2013, the RM&R program updated the Matching Criteria feature in the application for the CCAC, Long-Term Care and Rehab/Complex Continuing Care referral pathways.
- ☞ Updating the Matching Criteria feature will increase the accuracy with which patients are matched to the best suited facilities/programs in Toronto Central LHIN. It will also decrease the number of override and denied referrals.
- ☞ CCAC Referrals: Updated the 'Current Location' of all inpatient units, from 12 Participating Acute Health Service Providers, that currently send CCAC referrals.
- ☞ Long-Term Care Referrals: Updated the Matching Criteria of 36 Long-Term Care Homes.
- ☞ Rehab/CCC Referrals: Worked with 7 Rehab/CCC Health Service Providers to complete Matching Criteria Surveys for 46 Rehab/CCC programs. The Matching Criteria, in the application, will be updated at a later date.

How many areas in RM&R have updated Matching Criteria Algorithms?

16 Acute Care Facilities



36 Long-Term Care Homes

80 Rehab/CCC programs



Alternative Level of Care Resource Matching & Referral Business Transformation Initiative Updates

- ☞ Over 100 Health Service Providers across Cluster 2 LHINs (Central, Central East, Central West, Mississauga Halton, North Simcoe Muskoka and Toronto Central) are using Provincial Referral Standards
- ☞ In Toronto Central LHIN, 22 Health Service Providers implemented the CCAC Provincial Referral Standards.
- ☞ Feedback provided during the evaluation period (November 2013 to January 2014) has been incorporated into a Final Cluster 2 Evaluation Report submitted to the Provincial Delivery Lead.
- ☞ Consolidated feedback from across the province will be considered in finalizing the Provincial Referral Standards prior to Provincial Rollout in fiscal 2014/2015.

If you would like to learn more about ALC RM&R BTI, please send an email to ALCRMandRBTI@lhins.on.ca.

[Click here](#) to download the January, 2014 ALC RM&R BTI Bulletin

What has been standardized through the ALC RM&R BTI Project ?

Acute to CCAC

Referral data sent by Acute inpatient (medical/surgical) units to the CCAC in order to trigger a patient assessment for Toronto Central CCAC services.

Acute to CCAC to LTC

Referral data in the application sent by Toronto Central CCAC to Long-Term Care Homes to help the latter make acceptance decisions.

Acute to Rehab/CCC

Referral data sent by Acute inpatient (medical/surgical) units to Rehab and Continuing Complex Care facilities to help the latter make acceptance decisions for their programs/services.

Contact Us

We would love to hear from you!
Please send us your ideas, suggestions, questions or concerns.



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