Ontario
Toronto Central Local Health
Integration Network

Resource Matching & Referral
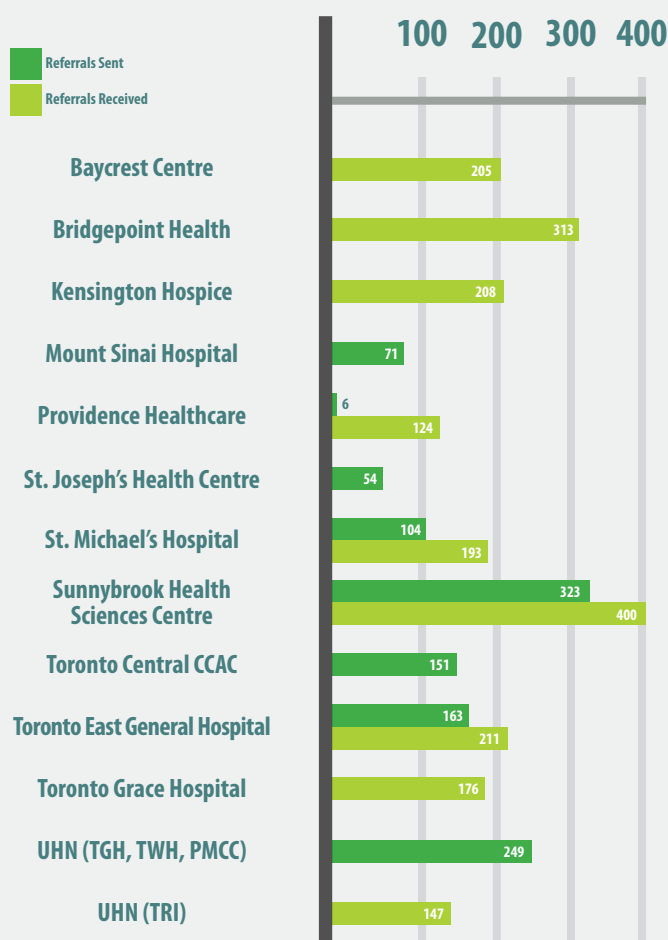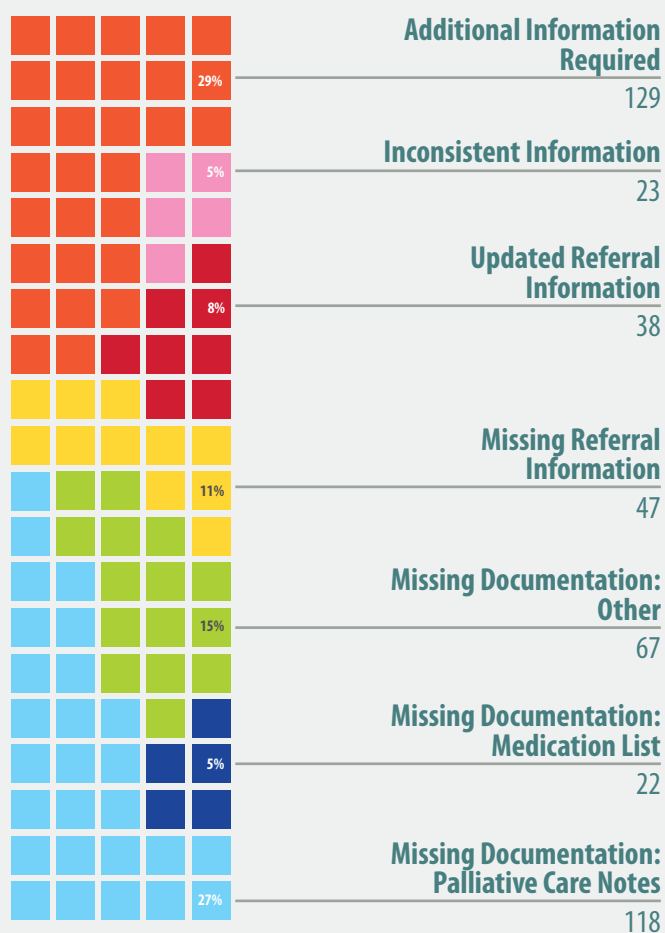Enabling the timely transition of patients to the right care

April 2015

You can Access Palliative Care Referral Data through ORBIT

ORBIT (RM&R's online business intelligence tool) has been gathering palliative care referral data since September 2014. Listed below are two examples of Key Performance Indicators (KPI) in ORBIT: palliative care referral volumes and what causes a palliative care referral to be sent back as a Request for Information. You can refine each KPI to view organizational or (where applicable) unit level data. Send an email to RMR_Program@uhn.ca to learn if you are eligible to get access to ORBIT!

Palliative Care Referral Volumes In 2014/2015

Legend:
- Referrals Sent
- Referrals Received

Organization	Referrals Sent	Referrals Received
Baycrest Centre		205
Bridgepoint Health		313
Kensington Hospice		208
Mount Sinai Hospital	71	
Providence Healthcare	6	124
St. Joseph's Health Centre	54	
St. Michael's Hospital	104	193
Sunnybrook Health Sciences Centre	323	400
Toronto Central CCAC	151	
Toronto East General Hospital	163	211
Toronto Grace Hospital	176	
UHN (TGH, TWH, PMCC)	249	
UHN (TRI)		147

Request for Information Reasons issued in 2014/2015

Reason	%	Count
Additional Information Required	29%	129
Inconsistent Information	5%	23
Updated Referral Information	8%	38
Missing Referral Information	11%	47
Missing Documentation: Other	15%	67
Missing Documentation: Medication List	5%	22
Missing Documentation: Palliative Care Notes	27%	118

Contact Us

We would love to hear from you!
Please send us your ideas, suggestions, questions or concerns.

RMR_Program@uhn.ca